

General Terms and Conditions

General Terms and Conditions (GTC) for services provided by Current Society Kft.

Current Society Kft. (Registered office: 1016 Budapest, Naphegy utca 15. mf 3. ajtó, Company registration number: 01 09 447701, Tax number: 32884300-2-41, MKEH licence number: U002102, Represented by: Gábor Sájer, Managing Director, hereinafter referred to as the Service Provider) uses its professional knowledge to provide business travel-related services and tourism management services to its Clients (hereinafter referred to as the Client) who do not have a contract or framework agreement, as follows:

1. Scope:

The GTC extends to the services provided by the Service Provider, their general course of cooperation, regulates the procedure and content of the contract concluded between the parties, the rights and obligations of the parties, the cases of termination of the Contract, liability, and data management.

In the application of these GTC, a contract shall be deemed to exist between the parties in the form of a purchase order concerning the Services, on the basis of which the Service Provider shall provide the Services specified therein to the Client (hereinafter: Purchase Order). A contract shall also be concluded upon the Client's written acceptance of the price quotation prepared by the Service Provider, as well as upon the acceptance of a framework agreement separately concluded by the parties (hereinafter: Framework Agreement) and the Purchase Orders placed on the basis thereof (hereinafter collectively: Contract).

By signing the Contract concluded with the Service Provider, the Client accepts the provisions of these GTC. The Client and the Service Provider may deviate from the provisions of the GTC by mutual agreement in writing. Unless otherwise provided for in the Contract, the provisions of the GTC shall apply even if not expressly referred to. In the event of any discrepancy between the Contract concluded between the Client and the Client and the GTC, the provisions of the Contract shall prevail.

In matters not regulated by the GTC and the Contract, the binding provisions of the Hungarian laws, official regulations, and duly published international treaties and standards in force at any given time shall apply without any special stipulation.

These GTC shall enter into force upon publication on the Service Provider's website.

2. General process of cooperation:

The Service Provider provides its Clients with direct telephone or written contact with its dedicated consultants, Client relationship managers, and other staff as part of its "offline" service, which includes the process of requesting and preparing price quotations, placing orders, confirming orders, fulfilling orders, and invoicing.

The terms and conditions set out in these GTC apply within the framework of the offline service system.

General procedure for cooperation:

- Upon written or telephone request from the Client, the Service Provider shall send a written quotation. The Service Provider shall endeavour to send the Client more than one but no more than three quotations, containing different prices or solutions.
- In addition to the price, the Service Provider shall indicate the conditions deemed necessary for the reservation, which shall apply together with the price.
- The Client orders the selected service based on the offers at their own discretion.

- The service provider sends a written confirmation based on the order. The confirmation includes the price of the reserved service and the terms and conditions deemed essential.
- The Service Provider shall perform the service in accordance with the order.
- The Service Provider shall issue an invoice in accordance with the terms and conditions agreed in the framework agreement or in these GTC and send it to the address provided by the Client in writing.
- The Client shall pay the amount stated on the invoice in accordance with the terms and conditions set out therein.

The special terms and conditions applicable to each service element are set out in Section 3 of these GTC.

General terms and conditions for preparing offers: The Service Provider can only prepare its offer after learning the specifications of the services. The Service Provider expressly draws the Client's attention to the fact that the offer does not constitute a reservation, and the Service Provider does not assume any obligation to accept the offer. The price quoted in the offer, with particular regard to the price of airline tickets, is effective at the time the offer is prepared and may be subject to change depending on availability, exchange rates, or other factors affecting the price. The Service Provider shall, of course, inform the Client of the prices and conditions effective at the time of the order.

Orders

Orders can only be placed in writing. A notice sent from the email address used by the Client or provided as their own is also considered a written order.

3. Services offered

Sale of airline tickets and related ancillary services

The Service Provider shall cooperate in the conclusion of transport contracts between the airline and the Client and in the sale of tickets on the basis of bilateral or trilateral agreements concluded with airlines or offers available through other channels. When preparing the offer, the Service Provider shall take into account, if available, the travel policy of its Clients, and the prices of airlines, the preferred airline, and the interests of the Client. The Service Provider shall send a maximum of three (3) offers.

In the case of traditional airlines

- "Traditional" airlines mean airlines that are primarily national in nature, generally operate from a base airport in one country, operate according to an annual schedule, provide transfers based on international code-share agreements, operate multiple classes on their flights, represent traditional values in their services and regulations, and are and are members of IATA. Upon written or verbal (telephone) request from the Client, the Service Provider shall send the Client an offer indicating the essential characteristics of each ticket and the terms and conditions of the booking.
- The Client shall select the most suitable offer within the specified deadline.
- In accordance with the selected offer, the Service Provider shall book the flight ticket for the Client and send a written confirmation thereof.
- The Client orders the services within the validity period of the booked flight ticket.

In the case of discount airlines

- "Discount" airlines are airlines that usually offer lower fares but also provide fewer amenities,

offer point-to-point service, and are not necessarily IATA members.

- Upon written or verbal (telephone) request from the Client, the Service Provider shall send several offers, indicating the essential characteristics of each ticket and the terms and conditions of the booking.
- The Client selects and orders the offer that suits them. The Service Provider draws the Client's attention to the fact that in the case of discount airlines, it is not possible to reserve a ticket, only to purchase it immediately.
- The Service Provider purchases the flight ticket for the Client under the conditions available at that moment, which entails an immediate payment obligation, and sends a written confirmation thereof.

Modification and refund of issued airline tickets The Service Provider shall only modify an already issued airline ticket (name change, date change, etc.) and refund the price of the flight ticket (to the extent possible under the regulations of the airline concerned) if the airline's regulations allow it. The Service Provider draws the Client's attention to the fact that in certain cases, changes – if possible at all, especially in the case of discount airlines, may be subject to an additional fee.

Provision of additional flight services (modification, cancellation)

The Service Provider undertakes to arrange additional services (modification, cancellation) in connection with a given flight ticket if the Client also ordered the flight ticket through the Service Provider. Such additional services may include, for example: online check-in, seat reservation, in-flight service, baggage tag, etc.

Airport business lounge reservation

The Service Provider undertakes to book (modify, cancel) Business Class lounges at international airports for the Client as may be specified by the Client, provided that the Client has also ordered the flight ticket through the Service Provider.

Airport parking space reservation (modification, cancellation)

The Service Provider undertakes to book (modify or cancel) parking spaces at Liszt Ferenc International Airport in the car parks operated by Budapest Airport, provided that the Client has also ordered their airline ticket through the Service Provider. Reservations, cancellations, or modifications can be made up to 12 hours before departure.

Fast track reservation (modification, cancellation)

The Service Provider undertakes to reserve a fast track lane at Liszt Ferenc International Airport if the Client also booked their flight ticket through the Service Provider. Reservations or cancellations can be made up to 24 hours before departure.

Booking accommodations

Based on the Client's written or verbal order, the Service Provider undertakes to book accommodations. When searching for accommodation, the Service Provider shall take into account the Client's bilateral agreements with hotels or hotel chains, the most favourable prices available through its own channels, and any additional requirements of the Client known to the Service Provider, e.g., location, room preferences, meals, etc., as well as the corporate travel policy, if known to the Service Provider.

The Service Provider draws the Client's attention to the fact that different prices may be available for the same accommodation, with significantly different cancellation or modification conditions. The Service

Provider will provide information on all of these in its offer.

The Service Provider shall send a confirmation of the room reservation made at the accommodation selected by the Client, which shall contain all relevant information (accommodation details, arrival/departure date, number of nights, room type, meals, payment method, price, cancellation and other relevant conditions).

When booking accommodation, the Service Provider generally offers the Client two payment methods: deferred payment (in which case a voucher is issued) or on-site payment.

On-site payment

When paying on site, the Client shall pay their bill at the site in cash or by bank/credit card. The Service Provider draws the Client's attention to the fact that in the case of on-site payment, the accommodation may request a credit card guarantee at the time of booking, for which the Service Provider shall use the card details provided by the Client, subject to the Client's authorization. The Service Provider may also provide its own credit card guarantee exclusively to Clients with a framework agreement.

Payment with voucher

A voucher is a payment substitute that can be used by the entitled person for the service indicated on it within the validity period upon presentation at the place of service. The voucher is issued by the Service Provider for the benefit of the Client. The Client shall always check the accuracy of the information indicated on the voucher received from the Service Provider upon receipt and shall confirm the accuracy of the information by signing the receipt. The Client shall not pay for the services indicated on the voucher, but shall pay for any additional services used on site.

Modification or cancellation of accommodation reservations

At the verbal or written request of the Client, the Service Provider undertakes to modify (name change, date change, etc.) or cancel an already booked accommodation if the booking conditions associated with the given price allow it.

Car rental

Upon the Client's written or verbal request, the Service Provider undertakes to book rental car, including the related insurance arrangements (compulsory liability insurance is a condition of rental in all cases). When booking a rental car, the Service Provider shall, to the best of its knowledge, take into account the Client's bilateral agreements with car rental companies, the available prices, and any other requirements known to the Client, e.g., category, equipment, number of seats, pick-up/drop-off location, and company travel policy.

The Service Provider shall send a confirmation regarding the rental car selected by the Client or the options available in a given category, which shall contain all relevant information, such as the pick-up and drop-off locations, the category, the price, and the payment terms.

When booking a rental car, the Service Provider shall issue a voucher or the Client will pay the bill on site. The Service Provider draws the Client's attention to the fact that in the case of car rental, even if a voucher is issued, the contract is concluded between the Client (Lessee) and the Lessor.

Car rental reservation with on-site payment

In the case of on-site payment, the Client shall pay the invoice in cash or by bank/credit card at the rental company's premises. The Service Provider draws the Client's attention to the fact that in the case

of on-site payment, the Lender may request a credit card guarantee at the time of booking, for which the Service Provider shall use the card details provided by the Client, subject to the Client's authorization. The Service Provider may also provide its own credit card guarantee exclusively to Clients with a framework agreement.

Rental car reservation with voucher payment

The voucher is issued by the Service Provider for the benefit of the Client, which is either valid up to a specified value limit (value voucher) or covers the entire service used on site without prior reservation (except for deposits) (full credit voucher). In the case of a value voucher, the Client shall pay on site for services not specified on the voucher (e.g., additional insurance). In the case of a full credit voucher, the Service Provider pays for any and all additional services. The Service Provider draws the Client's attention to the fact that in the case of issuing a full credit voucher, it is not possible to review the services actually used on site and the charges for them retrospectively, and these will be fully charged to the Client.

The Service Provider only offers payment by full credit voucher to its Client s.

Modification or cancellation of a rental car reservation

At the verbal or written request of the Client, the Service Provider undertakes to modify (name change, date change, category change, etc.) or cancel a rental car that has already been booked, if this is permitted by the rental company's regulations.

Railway tickets (domestic, international)

Booking railway tickets The Service Provider undertakes to purchase domestic and international railway tickets and related seat reservations at the verbal or written request of the Client.

The Service Provider draws the Client's attention to the fact that not all train tickets are available in electronic form, so when purchasing paper-based train tickets, delivery costs will be charged as an additional expense.

Modification and cancellation of train tickets The Service Provider undertakes to modify, cancel and refund domestic and international train tickets, provided that the railway company's regulations allow this.

Booking other tickets (bus, boat, ferry, etc.)

At the verbal or written request of the Client, the Service Provider undertakes to purchase domestic and international tickets and, if available, the associated seat reservations.

The Service Provider draws the Client's attention to the fact that not all other tickets are available in electronic form, so when purchasing paper-based tickets, delivery costs will be charged as an additional expense.

Modification and cancellation of other tickets Upon the Client's verbal or written request, the Service Provider undertakes to modify, cancel, or refund other domestic and international tickets, provided that the regulations of the given transport company allow this.

Booking transfer services (modification, cancellation) At the verbal or written request of the Client, the Service Provider undertakes to book transfers at the place of departure or arrival and, if necessary, to modify or cancel them.

Tourism management services:

At the verbal or written request of the Client, the Service Provider undertakes to organize travel arrangements, guided tours, customized programs, and other related services by mutual agreement.

Delivery of paper-based documents

The Service Provider shall send the issued travel documents to the Client electronically. If this is not possible, they shall be sent by post or, upon special request (and for a fee), by courier service.

Traffic reports

Upon request, the service provider undertakes to prepare traffic reports for its Clients at regular intervals based on the data available to it.

Standard traffic report

The standard traffic report is in PDF format and contains the following statistics (rolled up, relative to the base):

- Main product categories: airline tickets, accommodation, car rental, train tickets, other; total volume (HUF), number of items, share (%) within the listed product categories, as well as changes in volume data compared to the base period, average price for a given period and its change compared to the base period,
- TOP airlines,
- TOP destinations
- TOP hotels
- TOP hotel destinations (cities).

Customized sales reports The Service Provider undertakes to prepare additional customized reports or additional reports from its portfolio for its Clients, provided that its database allows this.

Assistance outside working hours In the event of unexpected incidents or situations occurring on weekends, public holidays, or outside working hours (between 5:30 p.m. and 9:00 a.m.), the Service Provider shall provide telephone assistance in return for a separate fee specified in the annex to these GTC.

The assistance telephone number is:

Dedicated advisor As part of its daily cooperation and service, the Service Provider provides its Clients with a dedicated travel advisor who is professionally trained and has several years of experience in corporate travel. Dedicated advisors have permanent deputies with similar qualifications.

Client Relationship Manager The Service Provider shall provide a Relationship Manager for its Clients. The Relationship Manager shall be responsible for maintaining contact, preparing and forwarding the Client's travel traffic reports, and assisting in the development of the company's travel policy.

Recording and tracking company and traveller profiles For its Clients, the Service Provider undertakes to record in its own system all relevant information provided to it concerning both the company (CP-Company Profile) and the travellers (TP-Traveller Profile) with whom it enters into contact during the performance of the contract, to monitor changes, to update and expand the data as necessary, and to make reservations when providing services, taking into account known preferences. The Client shall provide the Service Provider with the data and modifications necessary for uploading the profiles in writing, and the Client shall be responsible for their accuracy and updating.

4. Corporate travel policy

If the Client has a travel policy, the Service Provider shall record its provisions and act in accordance with it when making reservations.

If a Client’s traveller requests a service that does not comply with their company's travel policy, or if only options that are contrary to the travel policy can be booked, a Current Society Kft. employee will bring this to the attention of the Client ("Out of Policy" situation) and will only book the requested services with the approval of the authorized person.

If the Client does not have travel regulations, the Service Provider's Client relationship manager will assist in developing the partner's travel regulations, if necessary.

5. Service standards

If the Client does not have internal standards for travel services, the Service Provider shall apply the following internal SLA ("Service Level Agreement") standards when serving its Clients:

Category	Measurement indicator
i. Feedback by phone or email	Within 24 hours, or within 4 hours in the case of next-day departures
ii. Quotation	Most favourable offer, according to the Client's request and Travel Policy
iii. Compliance with travel policy	Establishment and application of company profile, compliance with authorization process
iv. Delivery of travel documents	98% electronically, paper-based Documents delivered by own courier/postal service
v. Invoicing	Using company and traveller profiles, within a maximum of eight (8) days after service completion Feedback on the notice within 24 hours of receipt and feedback on the results of the investigation within a maximum of 72 hours.
vi. Complaint handling Response	In matters relating to suppliers, depending on the service provider, weekly feedback on the progress of the case.

6. Service fees

The Service Provider charges fixed transaction fees for its services, which are specified in the Purchase Orders for Client s, in the price quotations for Clients without service agreements, and in Appendix 1 of these GTC.

The Service Provider guarantees the transaction (service) fee specified in the individual contract for one year from the date of signing the individual contract. If, after one year, the Client's contracted volume is ten percent lower than the actual volume, the Service Provider shall be entitled to review the transaction fees and initiate their renegotiation.

The transaction fee expressly refers to the Service Provider's fees; any additional costs incurred when booking individual services shall be borne by the Client.

The Service Provider charges the transaction (service) fee per transaction and per person. The service fee is non-refundable after the ticket has been issued.

7. Invoicing, payment methods, terms and conditions

7.1. Issuing invoices

The Service Provider shall issue an invoice for the Client's travel expenses automatically generated by its own invoicing system, which shall be sent to the Client electronically or by post. In the case of electronic invoicing, the Client agrees to accept electronic invoices by signing the Purchase Order.

7.2. Payment by bank transfer

The Service Provider only offers payment by bank transfer to Clients who have signed a Purchase Order. The Client shall pay the invoice by bank transfer within eight (8) calendar days of receipt.

Current Society's account number: Gránit Bank

HUF

12100011-19098636

HU75121000111909863600000000 EUR

12100011-19099905

HU39121000111909990500000000

7.2.1 Complaints

The Client may submit any complaints regarding the invoice within two (2) working days of receipt of the invoice, exclusively in writing, failing which the right to complain shall be forfeited. The deadline shall be deemed to have been met if the complaint is received by the Service Provider by 6 p.m. on the second working day following receipt of the invoice by the Client. The Client may also submit the complaint by sending an email to the Service Provider's email address. The Service Provider shall examine if the complaint is justified within five (5) working days and notify the Client hereof. If the complaint is justified, the original payment deadline shall be calculated from the date of receipt of the new invoice. In the case of an invoice complaint, the Client is only entitled to withhold the disputed item until it has been clarified; the original payment deadline shall apply to the other items on the invoice that are correct.

7.2.2. Late payment

In the event of late payment, the Service Provider is entitled to charge default interest at the rate permitted by the Civil Code from the date on which the arrears accrued.

In the event of late payment, the Client shall pay the Service Provider the default interest specified in the applicable legislation and the flat-rate collection costs, based on the invoice issued automatically by the Service Provider without further notice.

The Service Provider is entitled to factor and assign the invoices issued by it to its account-holding bank, in which case it shall notify the Client thereof.

7.3. Payment in cash, by bank/credit card

The Service Provider offers payment by bank/credit card or cash to Clients with whom it has not entered into a contract.

The Service Provider also reserves the right to pay the invoices with corporate cards for its Client s.

The Service Provider accepts all bank/credit cards in circulation in Hungary as a means of payment.

7.4. Payment with virtual card products

The Service Provider also accepts the following virtual card products as a means of payment from its Clients:

- **Bank cards:** Visa, Mastercard, Maestro, American Express
- **Digital wallets (to which virtual cards can also be linked):** Apple Pay, Google Pay, Union Pay, Alipay

8. Disclaimer

The Service Provider is merely an intermediary for the services provided by the contractors, and therefore cannot be held liable for the performance of the contractors, nor does it accept responsibility for any omissions, errors, losses, damages, flight delays, accidents, or their consequences resulting from the negligence of the service providers or their subcontractors.

The Service Provider undertakes to act on behalf of the Client in settling any damages suffered by the Client in order to enforce its claim for damages.

The Service Provider shall not be liable for changes in the prices of carriers, nor for changes in their schedules or the quality of their services.

The Service Provider shall cure any faulty performance attributable to its activities. The Parties agree that the Service Provider shall bear all costs incurred in the course of any default in accordance with the contract.

The Client may not claim damages or lost profits from the Service Provider in connection with the default; the Service Provider's liability is limited solely and exclusively to bearing the costs incurred.

By using the service, the Client accepts the rules applicable to the mediated service. The Service Provider shall provide the mediated service in accordance with the law and the terms and conditions set out in this contract.

If the Client is excluded from using the service due to their own fault, they shall not be entitled to a refund of the fee paid or to compensation. The Client shall be liable for any damage caused by them during the use of the services.

The Client is obliged to comply with the passport, visa, customs and foreign exchange regulations applicable to the trip and the destination country. Any costs and damages resulting from failure to comply with or violation of these regulations shall be borne by the Client.

The Client may not make any claims against the Service Provider for damages resulting from the lack of travel documents or failure to comply with customs, foreign exchange and health regulations.

9. Data Controlling

The Service Provider is committed to protecting the personal data of its Clients and considers it extremely important to respect their right to informational self-determination. The Service Provider declares that it respects the personal rights of its partners, Clients, and website visitors. It treats recorded personal data confidentially, in accordance with data protection laws and international recommendations, and takes all security, technical, and organizational measures to guarantee the security of the data.

The Service Provider shall use and disclose personal data to third parties solely and exclusively for the purpose of performing tasks arising from its scope of activity (performance).

The Service Provider shall protect the data by appropriate measures, in particular against unauthorized access, alteration, transmission, disclosure, deletion or destruction, as well as against accidental destruction, damage, and inaccessibility resulting from changes in the technology used.

The User acknowledges that the Service Provider is entitled to transfer the necessary personal data to third parties in connection with the provision of travel services. The Parties agree that airlines, accommodation providers, transport providers, car rental companies, insurance companies, and other service providers involved in the provision of travel services process the personal data transferred to them for their own purposes, as independent data controllers, in accordance with the data protection laws applicable to them and their own data processing policies. The Service Provider is not responsible for the independent data controlling activities of third parties.

The Service Provider provides detailed information on the processing of personal data in a separate data processing notice. The Service Provider's Privacy Notice is continuously available on the Service Provider's website and contains detailed information on the scope of personal data processed, the purpose and legal basis of data processing, the duration of data processing, data transfers, and the rights and legal remedies of data subjects.

10. Settlement of disputes

The Service Provider and the Client shall make every effort to settle any disagreement or dispute arising between them in connection with the contract through direct negotiations. The parties are obliged to inform each other in writing of any facts or circumstances that may hinder this.

In matters not regulated in the GTC, the framework agreement or Purchase Orders, the provisions of Hungarian law, in particular the provisions of the Civil Code, shall be considered authoritative.

11. Force majeure

The Service Provider and the Client agree that neither party shall be liable for breach of contract in cases where unforeseeable circumstances beyond the control of both parties arise that prevent the performance of the contract (objective impossibility).

Such circumstances include, but are not limited to: acts of war, insurrection, sabotage, bombings, natural disasters, floods, fires, lightning strikes, and other natural disasters, and work stoppages, measures taken by authorities authorized under the National Defense Act, the Police Act, or other authorities with

such powers.

12. Other provisions:

The Client is responsible for obtaining the travel documents required for travel (passport/ID card, residence card, and visa) and ensuring that they have the minimum daily currency allowance required for their stay in the destination country.

The Client also undertakes to comply with the health requirements of the destination country before the start of the trip.

The provision of the service may not be aimed at infringing the rights of children, in particular the sexual freedom of persons under the age of eighteen and the commission of crimes against sexual morality.

Budapest, 2026. [...] Current Society Kft.

Current price list for business services: Appendix 1

Service	Service fee
Offline fees / transaction	The Danube Society
Sale of airline tickets	15,500 HUF
Modification/refund of issued airline tickets	7,750
Sale/modification/cancellation of additional services (online check-in, seat reservation, On-flight service, baggage tag, etc.)	5,000 HUF
Sale of business lounge/lounge access	7,750 HUF
Airport parking space reservation/modification/cancellation (Ferenc Liszt International Airport)	Free
Fast Track voucher/Fast Track lane sale/modification/cancellation (Ferenc Liszt International Airport)	Free
Booking/modifying/cancelling accommodation per occasion	8,000 HUF
Accommodation booking/modification/cancellation with payment collection	10
Car rental booking/modification/cancellation per occasion	5,000
Train ticket booking/modification/cancellation (domestic and international) per occasion	7,500
Booking/modifying/cancelling other tickets (bus, boat, ferry, etc.) per occasion	5,000 HUF
Transfer management/modification/cancellation	8,000 HUF
Preparation of standard traffic report	Free
Overtime assistance / day	10,000
Provision of tourism management services	Based on offer

